Something old, something (very) new

Improving workplace productivity, standardization, and compliance with Sogeti IAM

Amsterdam's architectural and cultural heritage is among the finest in the world. But there's nothing old-fashioned about the City of Amsterdam's attitude to technology.

When the municipality realized its Identity and Access Management (IAM) landscape was leading to delays, errors and reduced productivity, it chose a Sogeti managed IAM service in order to streamline the login experience for its 23,000+ employees.

With the new innovative solution, employees can now log in and access to approximately 1,200 applications using a standardized process, improving the end user experience. Thanks to the associated automated services they can also supervise and request account authorizations themselves, streamlining the inflow, outflow and progression of employees, resulting in a welcome productivity boost. While a clear view of the status of each account helps the municipality to maintain regulatory compliance.

It all adds up to a safer, more productive and efficient working environment for the employees of this historic city.

"The City of Amsterdam has set the standard for other large municipalities and government institutions: if such a gigantic and diverse organization dares to take this step, it will hopefully encourage other government institutions to follow."

Jurgen van den Broek
Lead IAM, Sogeti

City of Amsterdam

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